

Frequently Asked Questions: EV Charging Solutions for Businesses

What types of properties are your EV chargers suitable for?

- Our EV charging solutions are suitable for a wide range of properties, including multi-family residential communities, commercial buildings, office parks, and retail .

What is the power output of your EV chargers?

- Our EV chargers have a power output of 48A, providing 11.5kW of charging power. Such power output is adjustable to accommodate different power breaker panels.

Does do your EV chargers accommodate different types of electric vehicles?

- Our EV chargers are designed to be compatible with all major electric vehicle models. They come equipped with a universal J1772 connector, which can be used with most EVs. For vehicles that require a different connector type, adapters are typically available from the vehicle manufacturer.

What are the advantages of using your EV chargers and management platform over other solutions in the market?

- The Greenlogic EV charging stations, and management platform are designed to simplify the process for property managers. We are a one-stop solution, providing everything you need, from the chargers themselves to installation and ongoing support. This means you don't have to deal with multiple vendors or service providers. Additionally, our in-stock chargers ensure a rapid turnaround and installation process, reducing any waiting time for your property. Our platform offers a range of features, including multi-site management, real-time analytics, user group creation, power load management, and advanced reporting to make managing EV chargers as seamless as possible.

How do users access the charging stations?

- Users access the charging stations through the mobile app, which allows them to:
 1. To locate charging station
 2. Start and stop charging sessions
 3. View their charging history
 4. Manage their payment method and account settings

Can I set different pricing for different user groups?

- Yes, the property management can set different pricing for different user groups, such as residents, staff and guests etc., at different times of the day.

How does your power load management feature work?

- Our power load management feature allows you to control the power output of the chargers at any given time, ensuring efficient energy use and avoiding overload on the electrical grid.

Can the chargers be used for both commercial and residential properties, including new constructions?

- Yes, our chargers can be used for both commercial and residential properties, as well as new constructions, making them a versatile solution for a wide range of applications.

What is the installation process for your EV chargers?

- The installation process involves assessing your property's electrical infrastructure, determining the optimal location for the chargers, and installing the necessary equipment. The installation process typically takes between one to two weeks, depending on the size and complexity of the project.

Are the chargers in stock and ready for installation?

- Yes, our chargers are in stock in our Houston warehouse and ready for installation, ensuring a rapid turnaround for your project.

What electrical work is required for the installation of EV chargers?

- The required electrical work for the installation of EV chargers varies depending on the number of chargers and the existing condition and size of the electrical panels . installing new circuits and breakers and as needed and running new conduit and wiring to the charging stations.

CONTACT US TODAY

713-489-2252 | info@greenlogicelectric.com

5200 Mitchelldale Suite E-14, Houston, TX 77092

What warranty coverage do you provide for your EV chargers and their installation?

- We offer a 3-year limited warranty for the charger itself and a 1-year installation warranty, ensuring that our customers receive reliable and high-quality products and services.

How much will it cost to charge an electric vehicle using your chargers?

- The cost to charge an electric vehicle using our chargers is set by the management company of the property.
- What are some possible business models for managing the chargers (e.g., free use, subscription-based, revenue-generating)?
- Possible business models for managing the chargers include offering free use to attract and retain residents, implementing a subscription-based model for residents, or generating revenue by charging per use. Depending on the type of asset you are managing we will help you make the best decision for your business.

What features are included in the management platform's subscription?

- The management platform's subscription includes features such as multi-site management, real-time analytics, user group creation, power load management, advanced access control, and advanced reporting.

How can we prevent unauthorized access or sharing of charging station access with non-residents?

- To prevent unauthorized access, you can require users to register their vehicle information and license plate number in the app. Additionally, installing cameras at the charging stations can provide an extra layer of security.

Do you offer a demo for the management app?

- Yes, we offer a demo for the management app, allowing you to experience its features and capabilities firsthand.

What kind of customer support do you provide for your EV charging solutions?

- We take pride in offering exceptional customer support to our clients. Our support extends to both on-field assistance for the charger itself and backend support for the app. We have dedicated teams for each area, ensuring that any issues or questions are addressed promptly and efficiently. This comprehensive support helps property managers and users have a smooth experience with our EV charging solutions.

How do you ensure the quality and reliability of your EV chargers?

- We ensure the quality and reliability of our EV chargers by using high-quality components, adhering to strict manufacturing standards, and conducting thorough testing before deployment.

What is your company's experience in the EV charging industry?

- Although our company has built a strong reputation over the past decade in the LED, Camera Surveillance, and Access Systems industries, we have recently expanded our services to include EV charging solutions. This new venture was undertaken after carefully researching the market for two years. Our entry into the EV charging market brings a fresh approach backed by years of experience in related fields. This positions us to offer cutting-edge and competitive EV charging solutions to our clients, while maintaining the high level of quality and service that they have come to expect from us.

Are your EV charging solutions scalable for future growth?

- Absolutely! Our EV charging solutions are designed with scalability in mind, ensuring that they can easily adapt to the growing needs of your property or business. As the demand for EV charging increases, our system can be expanded to accommodate additional chargers and users.

CONTACT US TODAY

713-489-2252 | info@greenlogicelectric.com

5200 Mitchelldale Suite E-14, Houston, TX 77092